

MARINE FIVE STAR DEALER CERTIFICATION

231 S. LaSalle Street Suite 2050 Chicago, IL 60601 www.dealercertification.org

Registration Email: register@fivestarsolutions.com

Registration Fax: (800) 975-7894 Registration Phone: (800) 975-7894



Launch Workshop Request Form

PROCESS AND REQUIREMENTS

- To be eligible for Marine Five Star Dealer Certification, dealerships must submit this completed form to register for a Launch Workshop and then participate in a Launch Workshop
- After attending a Launch Workshop, a dealership will schedule and complete an in-dealership Certification Visit with an authorized Five Star Solutions, LLC consultant and demonstrate compliance with all of the criteria for Marine Five Star Dealer Certification as outlined in the program process guide
- Dealerships will also have their employees complete an Employee Satisfaction Survey (provided by Five Star Solutions LLC) and share the results with their employees prior to the Certification Visit.
 - Survey results will be provided during the Launch Workshop
 - This survey is an annual requirement
- Dealerships will be notified if and when they have obtained Marine Five Star Dealer Certification
- Annual Continued Certification is required to remain Marine Five Star Dealer Certified.

WORKSHOP DATE SELECTION

Select the Webinar Launch Workshop dates you are requesting:
(Please select only one)

<input type="checkbox"/> April 20-21	<input type="checkbox"/> May 18-19	<input type="checkbox"/> June 15-16
<input type="checkbox"/> July 20-21	<input type="checkbox"/> August 17-18	<input type="checkbox"/> September 20-21
<input type="checkbox"/> October 19-20	<input type="checkbox"/> November 16-17	<input type="checkbox"/> December 7-8

DEALERSHIP INFORMATION

Dealership Name:

Owner or Principal:

Title:

Street Address:

Unit #:

City:

State:

ZIP:

Phone:

Fax:

Website:

CERTIFICATION PROGRAM CONTACT

(Note: The Contact Listed Will Receive All MIDC Communications, Including Employee Satisfaction Survey Results.)

Name:

Title:

Email:

Phone:

REQUIRED – TOTAL NUMBER OF DEALERSHIP EMPLOYEES:

BRANDS CURRENTLY CARRIED (Please List All That Apply)

Power boats:

Sail Boats:

Engines:

Trailer Brands Carried:

SIGNATURE

(By signing you are agreeing that you have read and understood the disclaimers listed on page two of this document.)

Dealership Authorized Agent:

Date:

Signature

(Required only if mailing-in form. Online submissions will assume an e-signature):

Launch Workshop Request Form *(Continued)*

MARINE FIVE STAR DEALER (MFSD) CERTIFICATION COSTS

(Dealerships can choose to pay Certification costs in full or in up to three installments as outlined below. The total cost of the MFSD Certification program per dealer is \$2,895.00. This total cost includes a Grow Boating contribution – saving you \$1,500.)

Installment One: Launch Workshop	Includes: Two half-day Webinar sessions/one day live workshop, Process Guide, Employee Satisfaction Survey and electronic results summary.	\$700.00 (Webinar or Live) Note: Dealers in Canada, please add \$75.00 for additional S&H.
Installment Two: On-Site Visitation	Includes: One On-Site visit to the scheduled dealership by an authorized Five Star Solutions, LLC agent, including all travel costs. Agent will review all dealership processes and documentation to ensure compliance with all of the criteria for Marine Five Star Dealer Certification as outlined in the program process guide	\$1,700.00
Installment Three: Final Payment	A dealership's Congratulations Kit cannot be released until the final installment is received by MFSD.	\$495.00

Cancellation Notice:

Should an unavoidable conflict arise, every effort will be made to reschedule either a live visit or a webinar session. However, once the initial date and final arrangements are made, any unavoidable costs incurred regarding a cancellation and rescheduling will be billed to the dealership.

PAYMENT OPTIONS (IF PAYING VIA CREDIT CARD, COMPLETE THE ENTIRE SECTION BELOW)

I am paying via: <input type="checkbox"/> Credit Card <input type="checkbox"/> Check		Total Amount:	
Credit Card: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover		Expiration Date:	Code:
Card holder's Name:		Account Number:	
Credit Card Billing Address:	City:	State:	Zip:

Signature *(Required only if mailing-in form. Online submissions will assume an e-signature):*

If paying by check, please send checks along with this completed form to:

Five Star Solutions LLC -- Attention: Lynn Bradfield
19830 N Hidden Ridge Surprise, AZ 85374

DISCLAIMER

I certify that I am an authorized agent of the dealership listed above. By completing and signing this form, I agree to have my dealership, (at the location listed), participate in the Marine Five Star Dealer Certification program. I understand that this agreement applies only to the dealership location listed.

Certification of the dealership listed is dependent upon compliance with the criteria for Marine Five Star Dealer Certification as outlined in the program process guide, verified by a live visit or webinar participation with an approved program consultant, and payment of the appropriate program fees.

Upon completion and submission of this form and submission of required payment, the dealership will be contacted to schedule a continuation live visit or webinar. The dealer will have access to playback of the webinar via the internet for 10 business days.

The dealership will have six months from their Certification live visit or webinar to complete the certification process including submission of required documentation. Once official written notice is provided confirming full compliance with all requirements the dealership listed may represent itself as a "Marine Five Star Certified Dealership"

Dealer agrees that should it not remain a certified dealer, or become de-certified, use of the Marine Five Star Certified Dealership materials, program logs, and all representations of program participation must cease immediately.

Should action be required to enforce Marine Five Star Certified Dealership program rules and regulations, including, the proper use of materials, program logos, representations or use at non-certified dealership locations, the dealership listed agrees to pay the costs of enforcement, including but not limited to attorney fees, court costs and administrative fees.

OFFICE USE ONLY

Date Processed:	Fee Processed:
Transaction Code:	
Dealer Activity:	Activity Date:
Notes:	