

The following is a guidelines for creating and executing your **Welcome to the Water** event. We encourage you to assign a point person to manage this event for you and to use the free tools and resources available to you on the Canadian stakeholder toolkit at www.DiscoverBoating.ca/Tools.

A key objective for this event is to encourage existing boaters to extend a **Welcome to the Water** invitation to non-boaters so they can experience a great day out on the water, courtesy of you and your customers.

Meet with marketing and sales team to determine appropriate event date and location.

#### **4 WEEKS PRIOR TO EVENT**

- ☐ Secure site, including slips
- ☐ Assign point person for event
- Determine local advertising commitment and poster placements
- ☐ Preorder food and drinks
- ☐ Secure entertainment or on-site radio station
- ☐ Order tents, tables and chairs as necessary
- Identify any marketing or giveaway items and order appropriate quantities
- ☐ Get Welcome to the Water templates and from DiscoverBoating.ca/Tools and customize
- ☐ Customize and send event invitations to guests
- Add web button to your website homepage linking to your event information
- ☐ Start social media campaign and continue regularly pre event

## **3 WEEKS PRIOR TO EVENT**

- ☐ Begin sales training
- Order staff shirts and name tags (if required)
- ☐ Purchase HELLO MY NAME IS name tags for guests
- ☐ Direct mail drop and email invitation

## **2 WEEKS PRIOR TO EVENT**

- ☐ Review site and create site map
- ☐ Check electrical outlets, if necessary
- ☐ Call existing and invited guests to remind them of event and encourage them to invite non-boaters
- ☐ Send customized reminder email to all invitees
- ☐ Confirm food and beverage arrangements
- Additional sales training sessions
- ☐ Secure trash cans
- ☐ Book appointments for particular boats
- ☐ Schedule drivers for each boat

#### **1 WEEK UNTIL EVENT**

- ☐ Clean, prep and fuel all boats for event
- ☐ Follow-up phone calls to invitees
- ☐ Remind guests to bring share invitation with non-boaters
- Customize and send additional reminder email and/ or direct mail drop
- ☐ Send media advisory to local media outlets
- ☐ Prep staff on responsibilities, additional training
- ☐ Secure boat numbers/registration for on-water use
- ☐ Prepare safety kits for all boats
- ☐ Secure dock supplies (fenders, dock lines, etc.)
- ☐ Add an extra social media promo and push

# **DAY OF EVENT**

- ☐ Hang banners, flags and any other promotional materials
- ☐ Clean cabins and wipe down additional participating boats
- ☐ Get ice, chill beverages
- ☐ Prep staff
- ☐ Collect lead cards/followup contact information
- ☐ Take pictures and share throughout the day via social media
- ☐ Encourage guests to take pics of the day and share through their personal social media networks

### POST EVENT FOLLOWUP

- ☐ Collect and input all leads into dealership CRM system
- ☐ Send followup email
- Send letter
- Phone calls
- ☐ Share pictures and stories through social media





